



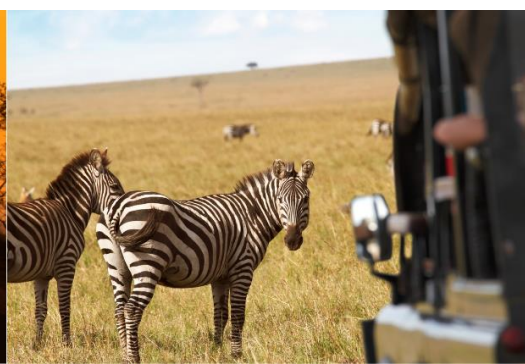
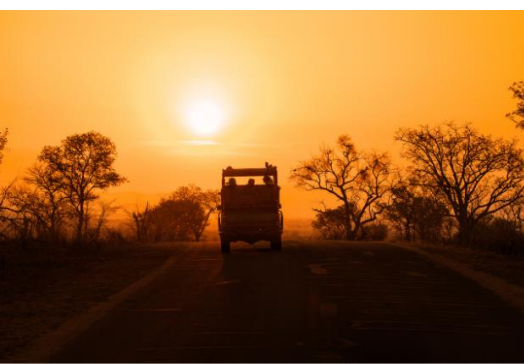
CROSS-BORDER VEHICLE REQUIREMENTS

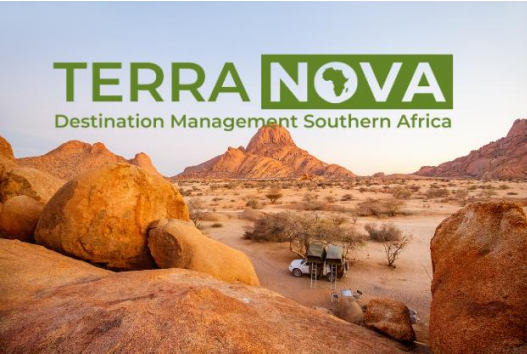
Your ultimate African DMC partner with unmatched expertise in Southern Africa

CROSS-BORDER VEHICLE REQUIREMENTS FOR SOUTHERN AFRICA

TABLE OF CONTENTS

South Africa	2
1. Prior Notification and Approval	2
2. Permitted Countries	2
3. Cross-Border Fees	2
4. Vehicle Restrictions	3
5. Insurance and Third-Party Cover	3
Namibia	3
1. Mandatory Documentation	3
2. Permitted Countries	4
3. Fees and Levies	4
4. Vehicle & Insurance Constraints	4
Botswana	5
1. Notification & Documentation	5
2. Permitted Countries	5
3. Fees & Border Costs	5
4. Vehicle & Equipment Requirements	6





South Africa

Cross-Border Vehicle Requirements

When hiring a vehicle in South Africa with Terra Nova and Europcar and intending to cross international borders, there are specific administrative and financial requirements that guests must adhere to.

Here is a summary of the current requirements:

1. Prior Notification and Approval

- **Request in Advance:** It is essential that guests notify the rental branch at the time of booking, or at least 48 to 72 hours before collection. We will do this on behalf of your clients when booking the vehicle.
- **Letter of Authority:** Europcar must issue an official "Letter of Authority" (Cross-Border Permit). Without this document, guests will not be allowed to take the vehicle across the border by immigration officials.

2. Permitted Countries

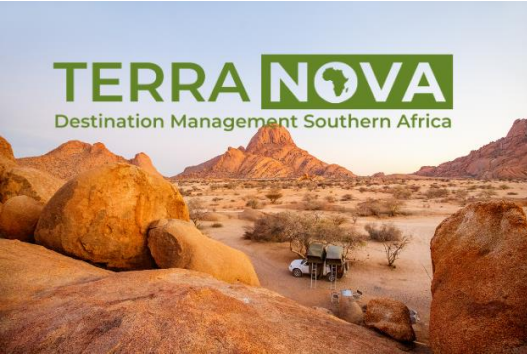
Europcar South Africa generally allows vehicles to enter the following countries, though this is subject to vehicle category (e.g., luxury vehicles or certain SUVs may be restricted):

- Botswana, Lesotho, Namibia, Swaziland (Eswatini).
- Zimbabwe and Mozambique: These often require specific 4x4 or SUV categories and may have stricter approval processes.

3. Cross-Border Fees

- A Cross-Border Fee is charged per border entry. This fee covers the additional administration and the cross-border motor contingency insurance.
- Important Note: This fee does not include local border taxes, road permits, or carbon taxes charged by the respective foreign governments at the border posts. Guests must pay these in the local currency or by card at the border.





4. Vehicle Restrictions

- **Vehicle Groups:** Certain vehicle groups (typically Group P, W, and luxury categories) may be restricted from crossing into Zimbabwe or Mozambique.
- **One-Way Rentals:** International one-way rentals (e.g., picking up in Johannesburg and dropping off in Windhoek) are permitted between certain depots but incur significant One-Way Fees. We will include those in the booking.

5. Insurance and Third-Party Cover

- While Europcar's insurance covers the vehicle, many countries (like Botswana and Zimbabwe) require the purchase of Compulsory Third Party Insurance at the border.
- In the event of a breakdown or accident outside of South Africa, the cost of towing the vehicle back to the South African border is often the responsibility of the guests, depending on the level of waiver chosen.

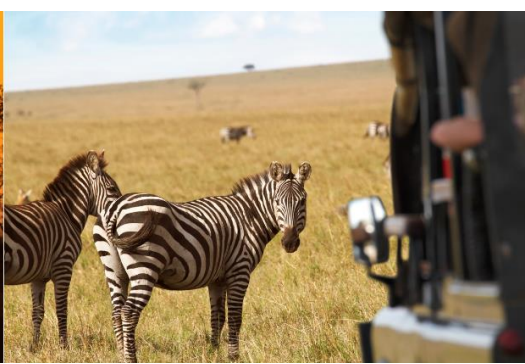
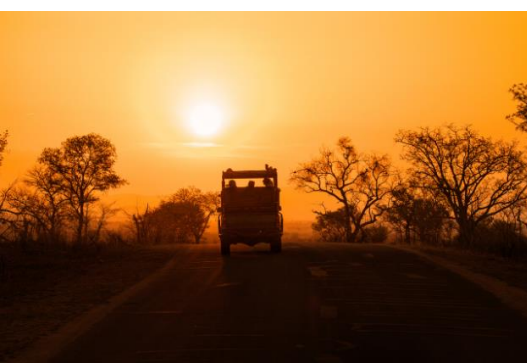
Namibia

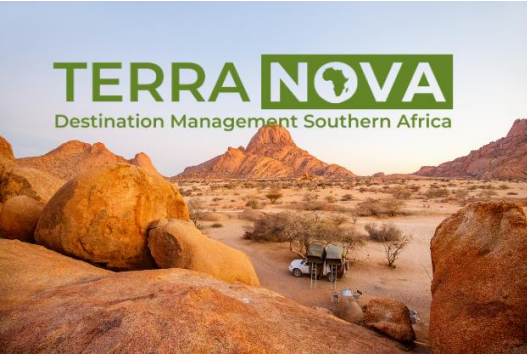
Cross-Border Vehicle Requirements

When hiring a vehicle in Namibia through Terra Nova and Europcar and crossing into neighbouring countries, the rules are slightly different from when starting in South Africa. The primary concern is ensuring guests have the correct documentation for the Southern African Customs Union (SACU) and SADC regions.

1. Mandatory Documentation

- **Letter of Authority:** This is the most critical document. Europcar Namibia must provide a signed letter of authorisation and a certified copy of the vehicle's registration papers (V5).
- **Advance Notice:** You must inform the rental depot at least 48 hours in advance to ensure the paperwork is ready for the guests at collection. We will do this on behalf of your clients when booking the vehicle.
- **ZA/NAM Sticker:** The vehicle must display a blue and white "NAM" or "ZA" country sticker on the rear.





2. Permitted Countries

From Namibia, Europcar generally allows vehicles to enter:

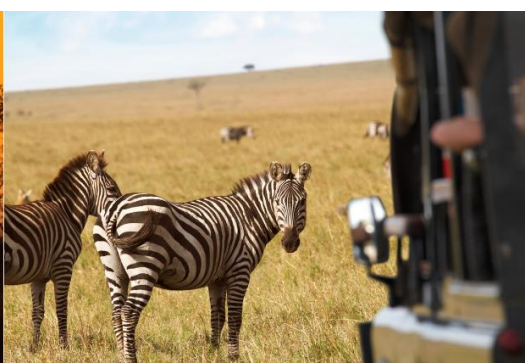
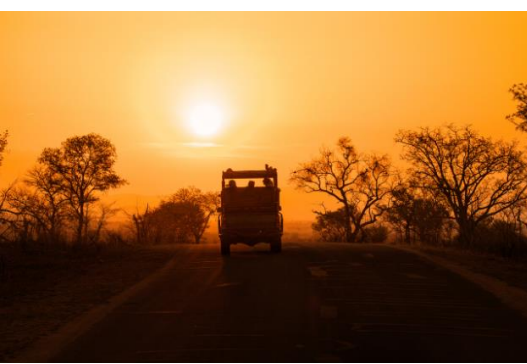
- South Africa, Botswana, Lesotho, and Eswatini.
- Zimbabwe & Zambia: Entry into these countries is often restricted to specific 4x4 vehicle groups and requires prior written approval from the country manager at Europcar.
- Angola: Most rental companies, including Europcar, strictly prohibit vehicles from crossing into Angola due to insurance and road condition risks.

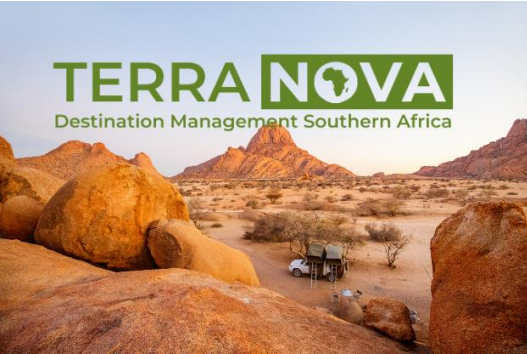
3. Fees and Levies

- **Cross-Border Fee:** A fee is charged by Europcar for the administration of the cross-border permit.
- **Road User Charges:** When entering Botswana or South Africa from Namibia, guests will need to pay a Road User Charge (RUC) or Cross-Border Permit fee at the border post. These are government levies and are not included in the Europcar rental rate.
- **ZA Border Entry:** If entering South Africa, guests must ensure they receive a gate pass and have the vehicle's papers checked to avoid issues with the South African Police Service (SAPS).

4. Vehicle & Insurance Constraints

- **4x4 Requirements:** For crossings into Botswana (especially for the Chobe or Moremi areas) or Zambia, Europcar usually mandates the rental of a 4x4 vehicle. Standard sedans may be restricted from these routes.
- **Repatriation Costs:** If a vehicle breaks down outside of Namibia, the guests are often liable for the costs of towing or repatriating the vehicle to the Namibian border, unless supplementary "Tire and Windscreen" or "Personal Accident" waivers were purchased.





Botswana

Cross-Border Vehicle Requirements

When hiring a vehicle with Europcar in Botswana, the requirements for crossing into neighbouring countries (such as Namibia, South Africa, or Zimbabwe) are strictly governed by SADC cross-border regulations.

1. Notification & Documentation

- **Advance Warning:** guests must notify the rental branch at least 48 to 72 hours before collection. We will do this on behalf of your clients when booking the vehicle.
- **The Permit:** Europcar Botswana must issue a Letter of Authority and provide a certified copy of the vehicle registration documents. Without these, the vehicle will be turned back at the border.
- **Police Clearance:** In some instances, depending on the destination country, a police clearance certificate may be required (though Europcar usually handles the necessary documentation for standard SADC crossings).

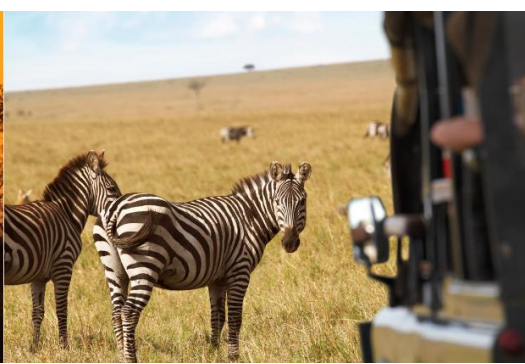
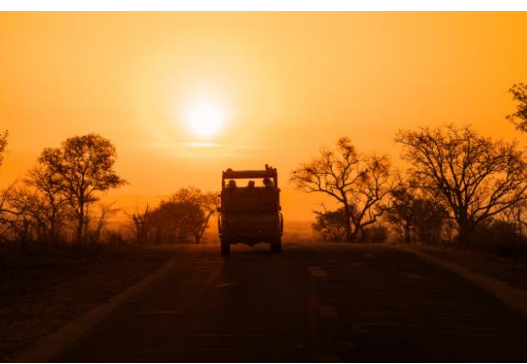
2. Permitted Countries

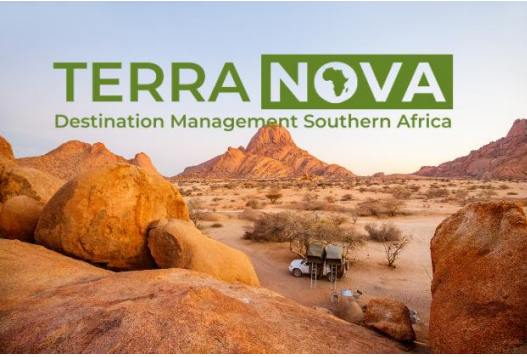
Vehicles collected in Botswana are typically permitted to enter:

- South Africa, Namibia, Lesotho, and Eswatini.
- Zimbabwe & Zambia: Usually restricted to 4x4 vehicles only. Access to these countries often requires a higher cross-border fee and explicit prior approval.
- Malawi: Occasionally permitted with specialised 4x4 rentals, but strictly subject to the manager's discretion.

3. Fees & Border Costs

- **Europcar Cross-Border Fee:** A fee is charged per rental for the administration of the permit.
- **Government Levies:** Guests will need to pay for the following directly at the border (usually in local currency or by card):
 - Road Safety Levy: A standard entry fee.
 - Third-Party Insurance: Mandatory in countries like Zimbabwe and Zambia.
 - Carbon Tax: Based on the vehicle's engine size.





4. Vehicle & Equipment Requirements

- **Reflective Stickers:** If entering Zimbabwe, the vehicle must have specific red and white reflective tape on the front and rear bumpers.
- **Warning Triangles:** Two high-visibility warning triangles are mandatory for almost all cross-border travel in this region.
- **Fire Extinguishers:** Required for entry into Zambia and Zimbabwe. Guests should check that these are present in the vehicle before leaving the depot.

